

Our customer success team is committed to supporting you on your journey with JoVE. Here are just some of the ways we can help:

#1

Host webinars, whether institution-wide or one-on-one with an instructor or researcher. You can:

- Join a [weekly JoVE training webinar](#).
- Request a personalized webinar for you or your institution at customersuccess@jove.com.

#2

Map JoVE content to any syllabus or lab training program and create shareable playlists at no cost to the library.

- [Browse](#) available maps created for commonly taught courses.
- Request a custom map [here](#).

#3

Support integration of JoVE videos into your learning management system (LMS), enabling students to watch videos without logging in to JoVE.

#4

Set up quizzes related to JoVE videos to assess student comprehension.

#5

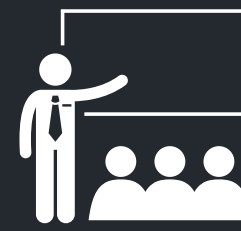
Provide easy-to-follow guidelines for teaching with JoVE remotely.

#6

Assist with any content- and feature-related questions, such as using playlists, embedding, and more.

Your dedicated Curriculum Specialist is assigned to your institution specifically. If you don't know who that is, you can always reach out to customersuccess@jove.com and your designated Curriculum Specialist will get back to you as soon as possible.

Our Customer Success team consists of:



Curriculum Specialists

Dedicated staff with academic backgrounds in science who train faculty and scientists on how to streamline teaching and training using JoVE.



Library Relations Manager

Your go-to person for optimizing discoverability of JoVE content and asking any library-related questions.



Subject Matter Experts

Specialists with advanced degrees in a variety of science subjects who create playlists mapped to JoVE content and tailored to any syllabus or lab training program.